



IMPORTANT ADVISORY: COVID-19

Dear Valued Customers:

As we continue to monitor developments on COVID-19 and its impact on the Caribbean, we are exercising all measures to ensure the safety and wellbeing of our employees and our ability to serve you during this time.

We have activated our Crisis Management Team (CMT) and are expediting implementation of all safety measures and guidelines issued by local Health Authorities, the Centers for Disease Control and Preventions (CDC) and World Health Organization (WHO), as new information on prevention emerges.

Until further advised by the relevant government authorities, you may continue to access Claims and Customer Service support by emailing us at **customerservices@cunacaribbean.com** or calling **(868) 628-CUNA (2862)** and the extension numbers provided below:

Client Services:	Extensions 1053, 1061 and 1013
Claims:	Extensions 1040, 1036, 1046 and 1049
Policy Administration:	Extensions 1004 and 1079

We encourage you to exercise due care to minimize the spread of this virus and to protect the health and wellbeing of yourselves and your families.

We will provide you with updates as we continue to monitor new developments.

Our team at CUNA Caribbean Insurance remains committed and are prepared to go the extra mile to ensure that you can continue to enjoy the benefits of the best insurance protection for credit unions, their members and their families.

ANDRE GOINDOO

Managing Director & Chief Executive Officer
CUNA Caribbean Insurance

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